

## GREETINGS TO OUR VALUED PATIENTS & FRIENDS

On behalf of everyone at Dr. Kostakis' office, we hope this finds you and your loved ones healthy and well-rested.

Because the COVID-19 situation continues to demand our attention, we are updating you on our operational status, and to assure you that we are focused on your dental needs.

We will provide safe and expert dental care! Here is an overview of the aggressive precautionary measures we have adopted per the CDC (Centers for Disease Control) and ADA (American Dental Association) guidelines to make your visit as safe as possible:

### In-Office Health Precautions

- ✓ Everyone entering our office, including staff, will be screened for fever. The thermometer will be 2" from your forehead.
- ✓ Social distancing. You will wait in your car prior to your appointment. We will call you when your appointment is ready to begin.
- ✓ You will be asked to wear a mask until your procedure begins. If you do not have a mask, we will provide one for you.
- ✓ If you are sick or have been in contact with someone who has COVID-19, we will reschedule your visit. Please tell us this information the day before your appointment.
- ✓ To be seen, patients will need to be symptom-free for 24 hours without use of cough or fever medications.
- ✓ Peroxyl or Chlorhexidine pre-rinse at the start of each filling or cleaning appointment.
- ✓ Visits have been organized with extra time to sterilize treatment rooms, and to reduce passing people in the hallway.
- ✓ Reception area and office is cleaned throughout the day and in-between each patient with medical-grade disinfectants.
- ✓ Only the patient will be allowed in the exam room.
- ✓ If you need someone to accompany you, we are asking that they wait in their car until the appointment is over.

We appreciate your understanding and cooperation. We are more dedicated than ever to provide expert care in a safe environment to keep you and your loved ones healthy. Welcome back to "the new normal"!